

Importance of Quality Management

Lecturer: Joe Rutledge, MD

So, we invest in the clinical laboratory with managing our assays, we manage specimen processing, we manage specimen acquisition, but only the best man laboratories actually managing the quality. So it's kind of a theoretical idea. But if you manage the quality, the same way you manage personnel or anything else in laboratory, you can develop a system and actually get more mileage out of quality improvement in your laboratory.